

## **Terms and Conditions of Sale of Worklink S.C.**

### **1. General Provisions**

These terms and conditions set out the rules for the sale of goods conducted by Worklink S.C.

Tax ID: 7831660412

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e-mail: handlowy@worklink.com.pl

phone: +48 602 431 702

Sales are conducted at the registered office of Worklink S.C.

These Terms and Conditions constitute an integral part of the sales agreement concluded with the Client.

### **2. Definitions**

Seller – Worklink S.C.

Client/Buyer – any natural person, legal entity, or organizational unit purchasing goods.

Consumer – a natural person making a purchase not directly related to their business or professional activity.

### **3. Offer and Prices**

All prices are given in Polish zlotys (PLN) and are subject to 23% VAT.

Prices do not include delivery costs, which are provided at the time of placing an order.

The Seller reserves the right to change prices, except for orders already accepted for processing.

### **4. Purchase Rules**

1. Orders can be placed via e-mail and by phone.
2. The sales agreement is concluded at the moment the order is confirmed by the Seller.
3. Delivery is carried out within Poland and abroad through courier companies / personal collection.
4. The Client may choose the payment method: traditional bank transfer, online transfer, or cash on delivery.

### **5. Right of Withdrawal**

The Consumer has the right to withdraw from a distance contract within 14 days from the date of receiving the goods.

The withdrawal statement may be sent by e-mail or post to the Seller's address.

A refund will be made within 14 days of receiving the returned goods.

The right of withdrawal does not apply to goods manufactured to individual order.

### **6. Complaints**

The Seller is responsible for the conformity of goods with the contract in accordance with the Consumer Rights Act.

Complaints may be submitted in writing, by e-mail, or in person.

Complaints are considered within 14 days of submission.

If a complaint is accepted, the Seller will replace the goods, and if that is not possible – will issue a refund.

## **7. Personal Data Protection**

The administrator of personal data is Worklink S.C.

Personal data is processed for the purpose of order fulfillment, customer service, and – if consent is given – for marketing purposes.

Data is protected in accordance with GDPR regulations.

The Client has the right to access, correct, and delete their data.

## **8. Final Provisions**

These Terms and Conditions are available at the Seller's registered office and on the website: [www.worklink.com.pl](http://www.worklink.com.pl).

The Seller reserves the right to amend the Terms and Conditions – without infringing on Clients' acquired rights.

In matters not regulated herein, the provisions of the Civil Code and the Consumer Rights Act shall apply.